

## SMT-i3100/i3105

### Quick Reference Guide



The i3105 IP telephone provides access to the key features of the OfficeServ 7000 underpinned by best in class IP technology. Offering a small desktop footprint and with the ability to wall mount, the i3105 is ideal for general office, industrial or retail solutions use through its ability to support either handset, full duplex hands free or headset use.

When integrated with desktop applications, the i3105 is effective in more demanding customer contact call centre environments. The i3105 presents an intuitive interactive context screen menu to the user providing one of the easiest user interfaces in the market. The i3105 also allows for seamless hot-desking enabling users to log in to any IP handset. This allocates the users personal details including extension number, direct dial and handset configuration to the desk in use at that time. The i3105 also features 5 BLF keys.

The following icons are displayed on the LCD screen.

Icon	Description	Icon	Description
	LAN cable is connected to the PC port.		'Do Not Disturb' is enabled.
	LAN cable is connected to the LAN port and that the system is connected normally. 'Mute' is enabled.		'Mute' is enabled.
	LAN cable is connected to the LAN port but that the system is not connected.		Appears when there are unread messages in the message inbox.
	'Call Forward' is enabled.		Hold state.

## Making/Receiving a Call

Function	Description
<b>Making a call</b>	 or press the  button and enter a phone number (0 ~ 9).
<b>Receiving a call</b>	 or press the  button.
<b>Dialing from a Phone Book</b>	[Phone Book] button > [1. All list] > Select a person > Select the [Call] soft menu > the call is placed.
<b>Dialing a speed dial number</b>	Enter a speed dialing number and long-press the last number.
<b>Dialing by a previous called number</b>	[Call log] button > Select the desired number > the call is placed.

# Functions Available in Idle Mode

Function	Description
Check missed calls	When in idle mode, select the <b>[Menu]</b> soft button > <b>[Call log]</b> > <b>[Missed]</b> to check the numbers for the missed calls.
Changing the bell sound	When in idle mode, select the <b>[Menu]</b> soft button > <b>[Sound]</b> > <b>[Ring Tone]</b> to change the bell sound.
Viewing received messages	When in idle mode, select the <b>[Menu]</b> soft button > <b>[Message]</b> > <b>[Inbox]</b> to view the received messages.
Sending a message	When in idle mode, select the <b>[Menu]</b> soft button > <b>[Message]</b> > <b>[New Msg.]</b> to send a message.
Call Forward	When in idle mode, select the <b>[Menu]</b> Soft button > <b>[Call FWD]</b> , and enter the destination number.
Call Pickup	When in idle mode, select one of the pick-up functions from the <b>[SVC]</b> soft button to change settings.
Do Not Disturb (DND)	When in idle mode, select the <b>[SVC]</b> soft button > <b>[Do Not Disturb]</b> > <b>[On/Off]</b> .

# Functions Available During a Call

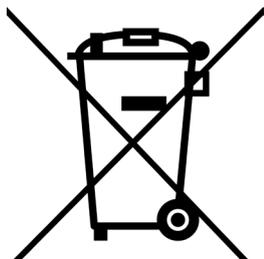
Function	Description
Volume Control	To increase or decrease the volume, you can adjust the volume using the <b>[Vol]</b> button. This function is available for handset, speaker mode.
Call Hold	Press the <b>[Hold]</b> button during a call. An On ex-hold message is displayed on the LCD screen (in handset mode) or change state Idle mode (in speaker mode).
Call Transfer	Press the <b>[Transfer]</b> button during a call. Once a dial tone is heard, dial the phone number to call. When the called party is busy or does not want to receive the call, press the <b>[Transfer]</b> button again to resume the previous call.
Group Listen	During a call, select the <b>[SVC]</b> soft button > <b>[GROUP LISTEN]</b> , and press the <b>[OK]</b> button. Then the conversation can be heard, not only through the handset, but also through the speaker. To release this function, select the <b>[listen (Off)]</b> from the service menus.
Mute	During a call, press the <b>[Mute]</b> button, then the your voice is muted to the other party. To release this function, press the <b>[Mute]</b> button again.
Conference	During a call, press the <b>[Conference]</b> button. Once a user enters the phone number of the counterpart, the call is placed then press the <b>[Conference]</b> button to be connected to the existing call and start the conference. Add to conference member, press the <b>[Conference]</b> button and enter the phone number of the counterpart.



# Correct Disposal of This Product

*(Waste Electrical & Electronic Equipment)*

**(Applicable in the European Union and other European countries with separate collection systems)**



This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.